

# DMS Security Plans

PO Box 2, DURSLEY. GL11 4YN.

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## INITIAL DISCLOSURE DOCUMENT

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### 1 THE FINANCIAL SERVICES AUTHORITY (FSA)

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The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

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### 2 WHAT PRODUCTS DO WE OFFER ?

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We offer products from only a limited range of Insurers. Ask us for a list of Insurers from whom we offer insurance.

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### 3 WHAT SERVICE WILL WE PROVIDE TO YOU ?

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You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products on which we will provide details. You will then need to make your own choice about how to proceed. If you have any queries or concerns regarding the suitability of our products for you, we advise you to consult an Independent Financial Adviser. If you do not know of one, DMS will with pleasure give you details of several in your vicinity.

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### 4 WHAT WILL WE HAVE TO PAY FOR THIS SERVICE?

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We may charge a monthly Policy Fee on some of our products. If we do, then this will be included in any Illustration or Quotation we provide, and it will also be shown on your Certificate of Insurance. We do not charge any fee for policy alterations, changes or cancellations; or for sending out to you further copies of your policy documentation whenever requested.

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### 5 WHO REGULATES US?

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DMS Security Plans is a trading style of DMS Agency Services Limited, a Company authorised and directly regulated by the Financial Services Authority. Our FSA Firm Number is 303028.

DMS Agency Services Ltd is registered in England, registration number 03762280, and its Registered Office is Martland Buildings, Mart Lane, Burscough. ORMSKIRK. Lancashire. L40 0SD.

Our permitted business is arranging general insurance contracts.

You can check this on the FSA's Register by visiting the FSA's website [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register) or by contacting the FSA on 0845 606 1234.

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### 6 OWNERSHIP

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John Christopher Tegg and Gwendoline Joyce Tegg each own 50% of the Share Capital of DMS Agency Services Ltd. John Christopher Tegg is the Controller of the Company.

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### 7 WHAT TO DO IF YOU HAVE A COMPLAINT

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If you wish to register a complaint, in the first instance, please contact us:

....in writing	DMS Security Plans. PO Box 2, FREEPOST SWC 2489, DURSLEY. GL11 4ZZ.
....by telephone	0845 673 9999
....by facsimile	0845 130 5624
....by e-mail	admin@dms4asu.co.uk

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Services

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### 8 ARE WE COVERED BY THE FINANCIAL SERVICES COMPENSATION SCHEME (FSCS) ?

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We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

**FURTHER INFORMATION ABOUT COMPENSATION SCHEME ARRANGEMENTS IS AVAILABLE FROM THE FSCS.**