

DMS Agency Services Ltd

trading as

DMS Security Plans

PO Box 2, DURSLEY. GL11 4YN.

Tel: 01453 547053

Fax: 01453 547262

e-mail: info@dms4asr.co.uk

INITIAL DISCLOSURE DOCUMENT

1 THE FINANCIAL SERVICES AUTHORITY (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2 WHAT PRODUCTS DO WE OFFER ?

We offer products from only a limited range of Insurers. Ask us for a list of Insurers from whom we offer insurance.

3 WHAT SERVICE WILL WE PROVIDE TO YOU ?

You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products on which we will provide details. You will then need to make your own choice about how to proceed.

4 WHAT WILL WE HAVE TO PAY FOR THIS SERVICE?

No fee.

5 WHO REGULATES US?

DMS Agency Services Limited is authorised and regulated by the Financial Services Authority. Our FSA register number is 303028.

Our permitted business is arranging general insurance contracts.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6 OWNERSHIP

John Christopher Tegg and Gwendoline Joyce Tegg each own 50% of the Share Capital of *DMS Agency Services Ltd*. John Christopher Tegg is the Controller of the Company.

7 WHAT TO DO IF YOU HAVE A COMPLAINT

If you wish to register a complaint, in the first instance, please contact us:

....in writing *DMS Agency Services Limited*. PO Box 2, DURSLEY. GL11 4YN.

....by telephone Telephone no: 01453 547053

....by e-mail info@dms4asr.co.uk

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Services

8 ARE WE COVERED BY THE FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

FURTHER INFORMATION ABOUT COMPENSATION SCHEME ARRANGEMENTS IS AVAILABLE FROM THE FSCS.

January 14th 2005